



CREDIT POLICY SUMMARY

- We bill your insurance carrier(s) as a courtesy to you. After your insurance company(s) has processed your claim, the remaining balance is due within 30 days.
- Balances are due and payable in full within 30 days of receiving your itemized statement. EBCH offers a 5% prompt pay discount if your account is paid in full within 30 days of receiving the first billing statement. If payment in full is not possible, please call the Financial Team at 218-365-3271 to discuss payment options. If you become eligible for any financial assistance through the State of MN, please notify us.
- Monthly statements will be sent to all patients until the account is paid in full. When an account becomes past due, our credit policy allows us to take extraordinary collection actions (ECA).
- The Hospital has a Financial Assistance Program (Charity Care). If you would like an application, please contact EBCH and we will send you an application. You can also download a copy from our website.
- To pay online, visit us at www.ebch.org and click on 'ONLINE BILL PAY' or submit your payment through your MyChart account. We accept Visa, Mastercard, American Express, Discover, Electronic Funds Transfer & E-Check, or call EBCH at 218-365-3271.

You can download copies of any of our policies online at www.ebch.org

- **Billing and Collection Policy**
- **Financial Assistance Policy**
- **Financial Assistance Policy – Plain Language Summary**
- **Financial Assistance (Charity Care) Application**